WebEx—Setup Your Computer

If you are running or joining a WebEx session on your computer, CITS recommends you follow these instructions to ensure your computer is compatible with WebEx and set up correctly.

### Recommended Operating Systems

- **Windows**
  - Windows 7, 8, 8.1 or 10
- **Mac OS X**
  - 10.7 or higher
- **Linux**
  - There are currently known issues using WebEx with Linux and it is not supported for Personal Rooms
- **Android**
  - Android 4.0.3 or higher
- **iOS**
  - iOS 8.0 or higher
- **Windows Phone**
  - Windows Phone 8, 8.1 or Windows 10
- **Blackberry**
  - Blackberry 10 OS

### Recommended Browsers

- **Internet Explorer**
  - ver. 7 or higher
- **Microsoft Edge**
  - ver. 20.10240 or higher (no plugin available to download in Edge, however a temporary application can be used each time)
- **Google Chrome**
  - Latest version using Chrome extension
- **Mozilla Firefox**
  - Latest version 32-bit only
- **Safari**
  - ver. 5 or higher

To use WebEx, you must have a microphone and webcam connected to your computer. If you do not have one, please purchase one through the CITS ICT Procurement portal: [ictprocurement.curtin.edu.au](http://ictprocurement.curtin.edu.au)

CITS recommends the following devices:

- Logitech C270 HD Pro Webcam
- Jabra BIZ 2300 Mono USB UC Headset (USB Wired)
- Logitech h800 Wireless Headset (USB Wireless and Bluetooth)
- Jabra Motion UC Headset (USB Wireless and Bluetooth)

For more information on these devices, their functionality and what software/devices they are compatible with, please see the ICT Procurement website.

For support from CITS Audio Visual Services, call 9266 9000. Press “1” for AV Support.