How to Setup Curtin Wireless on Windows 8

These instructions are for Curtin Students, Staff and eduroam ([www.eduroam.edu.au](http://www.eduroam.edu.au)) users connecting to Curtin’s Wireless Network, using a computer with Windows 8 installed.

These instructions have been prepared using Windows 8.1 Enterprise edition.

Screen shots and instructions may vary slightly for different versions of Windows.

1. Click on “**Settings**”

   *Move your mouse to the top right hand corner to bring up Search, Share, Start, Devices and Settings.*

2. Click on the wireless Networks icon “**Available**”

   *A smaller version of this icon is also available in the task bar in the Desktop.*

3. Click on the network you wish to join

   - **student-curtin** for Students & Postgrads
   - **staff-curtin** for Curtin Staff
   - **eduroam** for the education roaming community
4. Click on “Connect”

If “Connect automatically” is ticked, and you connect to the network, then if the network is available, Windows will attempt to connect to it automatically.

5. Type in your username and password, and then click “OK”

Make sure “Use my Windows user account” is unticked

**Students:**
Use your OASIS details

**Staff:**
Use your Staff OASIS details

**eduroam:**
Use the credentials from your institution: <ID>@<institution>. Curtin users use <YourID>@curtin.edu.au eg 177358a@curtin.edu.au.

6. If prompted with “Continue connecting?” click “Connect”

This is a warning to make sure you are connecting to the wireless network you are expecting.
7. If successful, you should see “Connected” underneath the name of the wireless network you chose.

Optional: Disconnect?

If you want to disconnect from the wireless network:

A. Bring up Networks (see 1. and 2. above),
B. Click on the network you are connected to
C. Click on “Disconnect”

If you’re a Student and you require assistance, please contact OASIS Support:
https://oasisapps.curtin.edu.au/help/student/support.cfm
Phone: (+61 8 9266) 1222

If you’re a Staff member or eduroam community member, please contact the CITS Service Desk for further assistance:
http://cits.curtin.edu.au/support
Phone: (+61 8 9266) 9000

Support

The CITS Service Desk is the campus’s first contact point for IT questions and issues, handling phone calls, email and walk-in requests for services and support. Before contacting, check to see if your question has already been answered at Ask IT.

There are a number of ways you can contact the CITS Service Desk for help:
1. Curtin staff can lodge a service request by completing the Service Desk Web Form
2. Phone us on +61 8 9266 5000
3. Visit the Service Desk on Bentley Campus in Building 2008 (next to the Bookshop)
4. Send an email to service.desk@curtin.edu.au

Please Note: For Access Requests (to mailboxes, shared drives, etc.) please use the Service Desk Web Form